

Maharaja Ranjit Singh Punjab Technical University, Bathinda

Name of Items/Service	Managed Cloud Services (Subscription based) for University IT systems like Examination, Accounts, Admissions (Pre-registration, Online Counselling Software) and other university application.
Name of Firm	

E-tender no. MRSPTU/DPR/Purchase/2026/593

TECHNICAL BID

Sr. No.	Description	Proof (Attached/Not Attached) (Y/N) in case the answer is No, justification for the same is required.	Page No.
1	Full Address		
	(i) Head Office		
	(ii) Branch Office (if any)		
2	Name of contact Person		
	(i) Mobile No.		
	(ii) E mail ID		
3	Proof of Dealership Certificate/Distribution Certificate (if any)		
4	Bidders have to give undertaking regarding GST (Format Attached)		
5	Bidders have to submit declaration that they are not penalized by University of any reason in the past (Format Attached)		
6	Bidders have to submit declaration alongwith technical bid stating that the firm is not currently engaged in litigation with other organizations and no complaint & FIR is pending in Police Station (Format Attached) .		
7	Bidders have to submit declaration alongwith technical bid stating that they have not been Black-Listed/De-listed by any University, Agency/Government Department/Public Sector Undertaking in the last three years. In case they have been black listed by any of the Institutions, details of the same be furnished (Format Attached) .		
8	GST No. (Attach Copy)		
9	PAN No. (Attach Copy)		
10	Confirmation of Earnest Money Deposit (Attach Copy)		
11	For Return of EMD/Performance Security:		
	(i) Bank Name and Address		
	(ii) Bank A/c No.		
	(iii) Bank IFS Code		

12	Proof from bidder (Bill/Inspection Report/CRAC report etc.) alongwith work order having sucessfully delivered of similar goods/Items of value of: (a) 100% of the estimated value in the last three financial years. OR (b) Satisfactory delivery of similar goods/items of value not less than 50% of estimated value as a single order in the last three financial years.		
13	Proof of Last 3 Financial Years such as statement of: (i) Profit and loss Account. (ii) Balance Sheets.		
14	Proof of Bidder having Minimum Annual Turnover of 03 times of the estimated value during atleast in last three financial year.		
15	Service Tax Number		
16	Data center / server physically located in India		
17	Tier 3 / Tier 4 data center (Attach proof for Tier 3/ Tier 4 certification)		
18	Service Type-1 - Managed Cloud Services (Subscription Based)		
	CPU- 20 Core (Latest Intel Xeon with minimum turbo frequency of 2.7 GHZ)		
	RAM-32 GB – on demand extendible upto 64 GB (DDR4 or higher)		
	Data Disk-1.5 TB SSD		
	OS Disk-500 GB NVMe		
	Static IP Address (Multiple (upto 5 as per need))		
	Bandwidth (100 Mbps dedicated for server)		
	Operating System-Windows Server 2022 or higher		
	Database Server -Microsoft SQL Server 2022 Standard, MySQL 8.0 or higher		
	Application Framework Support - Support for Microsoft .NET Framework 4.0 and above		
	PHP Support - Support for PHP 8.1 or higher		
	Internet Information Server		
	FTP Service Enabled		
	Secure Remote Access		
	Concurrent Login Session - Multiple (up to 3 as per need)		
	Firewall		
	SSL Certificate - SSL certificate installation and configuration required		
	Antivirus / Anti-Spam /Antimalware		
	Custom Fonts installation		
	Detailed Access to Statistics of server using reporting platform		

	Real time monitoring of performance parameters (Bandwidth, hardware, utilization, concurrent connections etc.)		
	Bulk Upload and download (Required for Text, excel reports and PDF documents)		
	Server Uptime (99.9 % or more)		
	Dedicated Support (24 x 7 dedicated technical support)		
	Backup Tool - Daily automated backups , Data restoration support in case of failure or corruption		
	Full Root Access and Administrative privileges		
19	Service Type- 2 (Managed Cloud Services (Subscription Based))		
	CPU- 14 Core (Latest Intel Xeon with minimum turbo frequency of 2.7 GHZ)		
	RAM-32 GB – on demand extendible upto 64 GB (DDR4 or higher)		
	Data Disk-1 TB SSD		
	OS Disk-300 GB NVMe		
	Static IP Address (Multiple (upto 5 as per need))		
	Bandwidth (100 Mbps dedicated for server)		
	Operating System-Windows Server 2022 or higher		
	Database Server -Microsoft SQL Server 2022 Express Edition (64-bit), MySQL 8.0 or higher		
	Application Framework Support - Support for Microsoft .NET Framework 4.0 and above		
	PHP Support - Support for PHP 8.1 or higher		
	Internet Information Server		
	FTP Service Enabled		
	Secure Remote Access		
	Concurrent Login Session - Multiple (up to 3 as per need)		
	Firewall		
	SSL Certificate - SSL certificate installation and configuration required		
	Antivirus / Anti-Spam /Antimalware		
	Custom Fonts installation		
	Detailed Access to Statistics of server using reporting platform		
	Real time monitoring of performance parameters (Bandwidth, hardware, utilization, concurrent connections etc.)		
	Bulk Upload and download (Required for Text, excel reports and PDF documents)		

	Server Uptime (99.9 % or more)		
	Dedicated Support (24 x 7 dedicated technical support)		
	Backup Tool - Daily automated backups , Data restoration support in case of failure or corruption		
	Full Root Access and Administrative privileges		
20	Service Type- 3 (Managed Cloud Services (Subscription Based))		
	CPU- 8 Core (Latest Intel Xeon with minimum turbo frequency of 2.7 GHZ)		
	RAM - 16 GB – on demand extendible upto32 GB (DDR4 or higher)		
	Data Disk-500 GB HDD		
	OS Disk - 300 GB SSD		
	Static IP Address (Multiple (upto 5 as per need))		
	Bandwidth (100 Mbps dedicated for server)		
	Operating System-Windows Server 2022 or higher		
	Database Server -Microsoft SQL Server 2022 Express Edition (64-bit), MySQL 8.0 or higher		
	Application Framework Support - Support for Microsoft .NET Framework 4.0 and above		
	PHP Support - Support for PHP 8.1 or higher		
	Internet Information Server		
	FTP Service Enabled		
	Secure Remote Access		
	Concurrent Login Session - Multiple (up to 3 as per need)		
	Firewall		
	SSL Certificate - SSL certificate installation and configuration required		
	Antivirus / Anti-Spam /Antimalware		
	Custom Fonts installation		
	Detailed Access to Statistics of server using reporting platform		
	Real time monitoring of performance parameters (Bandwidth, hardware, utilization, concurrent connections etc.)		
	Bulk Upload and download (Required for Text, excel reports and PDF documents)		
	Server Uptime (99.9 % or more)		
	Dedicated Support (24 x 7 dedicated technical support)		
	Backup Tool - Daily automated backups , Data restoration support in case of failure or corruption		

	Full Root Access and Administrative privileges		
	Name of OEM for cloud Services		
21	Installation, configuring training commissioning support to be done by Tenderer.		
22	Gurantee/Warranty period (Mentioned clearly)		

Note:-

- 1. The Financial Bid will be opened only for those bidders whose Technical Bid is found complete and confirm the above eligibility criteria.**
 - 2. If any need arises to verify, the original documents will be produced by the bidder before the opening of Financial Bid, failing which his bid will be rejected.**
 - 3. Any condition/ documents regarding rates attached with technical bid will not be accepted.**
 - 4. Page Numbers/Serial Numbers must be given to each and every page of Tender Documents and other documents attached alongwith. All complete documents should be signed and stamped, visible & scanned clearly.**
 - 5. In case of non-fulfillment of any of the above information/document(s) by the bidder, the technical bid of the same will be rejected without giving any prior notice.**
 - 6. All scanned copies submitted by the bidder should be clearly visible & readable after printing. Non-readable documents will be rejected.**
 - 7. Managed Virtual Cloud Services shall be provided on a subscription basis.**
 - 8. Bidders shall provide separate rates for Type-1 Server, Type-2 Server, and Type-3 Server configurations.**
 - 9. The Rate Contract (RC) shall remain valid for a minimum period of three (3) years, extendable up to five (5) years at the discretion of the University.**
 - 10. Services shall be provided only through Tier-III or Tier-IV certified Data Centers located within India. All Virtual Machines (VMs), storage, backups, and associated workloads must physically reside within India. The bidder shall submit a valid certification/documentary proof supporting Tier-III / Tier-IV compliance.**
 - 11. Subscription period will be for 1 year (or as per Purchase Order) from the date of successful delivery of cloud services**
 - 12. A separate subscription/account with the OEM / Cloud Service Provider shall be created and transferred/assigned to the University for administrative visibility and ownership.**
 - 13. Rates quoted for the subsequent two years shall not exceed the rates quoted for the first year under the Rate Contract**
 - 14. Purchase Orders (POs) for server subscriptions shall be issued on an as-required basis throughout the contract period. Billing shall commence only from the actual service activation date and shall continue for the duration specified in the relevant PO**
 - 15. Any academic / educational institution discounts, if available, shall be clearly indicated and extended to the University**
 - 16. Discounts for reserved instances for 1 year or more should be provided as applicable**
 - 17. Technical specifications may be revised at the time of procurement based on actual application performance requirements, workload characteristics, and operational needs**
 - 18. The Purchase Committee reserves the right to relax technical criteria and vary quantities as deemed necessary during evaluation and procurement**
 - 19. All offered processors must have the marketing status “Launched” in the official Intel ARK database at the time of bid submission. Processors marked as Discontinued, End of Life (EOL), End of Interactive Support, or any equivalent deprecated status shall not be accepted**
- I/we certify that the informaton furnished above is true and correct. The terms & conditons of the university are acceptable to firm.**

Dated:_____

Signature with Stamp of Authorised Persons